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PTO/SB/01 (12-07)

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**DECLARATION FOR UTILITY OR  
DESIGN  
PATENT APPLICATION  
(37 CFR 1.63)**

Declaration Submitted with Initial Filing      OR       Declaration Submitted after Initial Filing (surcharge (37 CFR 1.16 (e)) required)

Attorney Docket Number	95017-US
First Named Inventor	Chang Lim
<b>COMPLETE IF KNOWN</b>	
Application Number	09 / 069, 566
Filing Date	04/29/98
Group Art Unit	2756
Examiner Name	

**As a below named inventor, I hereby declare that:**

**My residence, post office address, and citizenship are as stated below next to my name.**

I believe I am the original, first and sole Inventor (if only one name is listed below) or an original, first and joint Inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the Invention entitled:

# INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD

the specification of which

*(Title of the invention)*

Is attached hereto

**OR**

 wps

— 1 —

Application Number: 09/069,566 and was examined on (MM/DD/YY) 04/04/01. The following is a list of the claims:

I hereby state that I have reviewed and understand the contents of the above nomination specification, including the details, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to participation as defined in 37 CFR 1.50.

I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or 365(b) of any foreign application(s) for patent or inventor's certificate, or 365(a) of any PCT International application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT International application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority Not Claimed	Certified Copy Attached?	YES	NO
			<input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	

Additional foreign application numbers are listed on a supplemental priority data sheet PTO/SB/026 attached hereto:

I hereby claim the benefit under 35 U.S.C. 119(e) of any United States provisional application(s) listed below.

Application Number(s)	Filing Date (MM/DD/YYYY)	<input type="checkbox"/> Additional provisional application numbers are listed on a supplemental priority data sheet PTO/SB/025 attached hereto.

[Page 1 of 2]

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PTO/SB/01 (12-97)

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## DECLARATION — Utility or Design Patent Application

I hereby claim the benefit under 35 U.S.C. 120 of any United States application(s), or 365(c) of any PCT International application designating the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT International application in the manner provided by the first paragraph of 35 U.S.C. 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56 which became available between the filing date of the prior application and the national or PCT International filing date of this application.

U.S. Parent Application or PCT Parent Number	Parent Filing Date (MM/DD/YYYY)	Parent Patent Number (if applicable)

Additional U.S. or PCT International application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto.

As a named inventor, I hereby appoint the following registered practitioner(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:  Customer Number  →  Place Customer Number Bar Code Label here  
 Registered practitioner(s) name/registration number listed below

Name	Registration Number	Name	Registration Number
Richard J. MITCHELL	34,519	George M. MacGregor	37,547

Additional registered practitioner(s) named on supplemental Registered Practitioner Information sheet PTO/SB/02C attached hereto.

Direct all correspondence to:  Customer Number  OR  Correspondence address below

Name	MARKS & CLERK			
Address	P.O. Box 957, Station B			
Address	55 Metcalfe Street, Suite 1380			
City	Ottawa	State	Ontario	Zip
Country	Canada	Telephone	(613) 236-9561	Fax

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Name of Sole or First Inventor:	<input type="checkbox"/> A petition has been filed for this unsigned inventor			
Given Name (first and middle if any)		Family Name or Surname		
Chang		Lim		
Inventor's Signature				Date 06/15/02
Residence: City	North Vancouver	State	B.C.	Country Canada Citizenship CA
Post Office Address	1353 Dyck Road			
Post Office Address	City North Vancouver State B.C. ZIP V7K 1S3 Country Canada			
<input checked="" type="checkbox"/> Additional inventors are being named on the <u>2</u> supplemental Additional Inventor(s) sheet(s) PTO/SB/02A attached hereto				

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PTO/SS/02A (3-97)

**ADDITIONAL INVENTOR(S)**  
 Supplemental Sheet  
 Page 1 of 2
**DECLARATION**

<b>Name of Additional Joint Inventor, if any:</b>		<input type="checkbox"/> A petition has been filed for this unsigned Inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Jimmy K.		Hui						
Inventor's Signature	<i>Jimmy K.</i>						Date	06/15/96
Residence: City	Vancouver	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	3398 East 52nd Avenue							
Post Office Address								
City	Vancouver	State	B.C.	ZIP	V5S 4P1	Country	Canada	
<b>Name of Additional Joint Inventor, if any:</b>		<input type="checkbox"/> A petition has been filed for this unsigned Inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Wendy W. J.		Wu						
Inventor's Signature	<i>Wendy W. J.</i>						Date	06/15/96
Residence: City	Vancouver	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	1133 West 43rd Avenue							
Post Office Address								
City	Vancouver	State	B.C.	ZIP	V6M 2B8	Country	Canada	
<b>Name of Additional Joint Inventor, if any:</b>		<input type="checkbox"/> A petition has been filed for this unsigned Inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Timmy W.		Lee						
Inventor's Signature							Date	
Residence: City	Burnaby	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	303-9145 Saturna Drive							
Post Office Address								
City	Burnaby	State	B.C.	ZIP	V3J 7K1	Country	Canada	

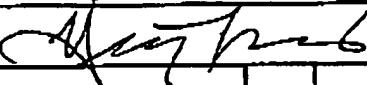
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PTO/SB/02A (3-07)

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Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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<b>DECLARATION</b>		<b>ADDITIONAL INVENTOR(S)</b> Supplemental Sheet Page <u>2</u> of <u>2</u>					
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned Inventor					
Given Name (first and middle [if any])		Family Name or Surname					
Heng M.		Look					
Inventor's Signature						Date	06/29/98
Residence: City	Burnaby	State	B.C.	Country	Canada	Citizenship	CA
Post Office Address	50-9000 Ash Grove Crescent						
Post Office Address							
City	Burnaby	State	B.C.	ZIP	V5A 4M4	Country	Canada
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned Inventor					
Given Name (first and middle [if any])		Family Name or Surname					
Inventor's Signature						Date	
Residence: City		State		Country		Citizenship	
Post Office Address							
Post Office Address							
City		State		ZIP		Country	
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned Inventor					
Given Name (first and middle [if any])		Family Name or Surname					
Inventor's Signature						Date	
Residence: City		State		Country		Citizenship	
Post Office Address							
Post Office Address							
City		State		ZIP		Country	

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PTO/581/01 (12-97)

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**DECLARATION FOR UTILITY OR  
DESIGN  
PATENT APPLICATION  
(37 CFR 1.53)**

Declaration Submitted with Initial Filing OR  Declaration Submitted after Initial Filing (surcharge (37 CFR 1.16 (e)) required)

Attorney Docket Number	95017-US
First Named Inventor	Chang Lim
<b><i>COMPLETE IF KNOWN</i></b>	
Application Number	09 / 069,566
Filing Date	04/29/98
Group Art Unit	2756
Examiner Name	

**As a below named Inventor, I hereby declare that:**

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# INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD

the specification of which

*(Title of the Invention)*

Is attached hereto

OR

was filed on (MM/DD/YY) 04/29/1998

as United States Application Number or PCT International

Application Number 09/069,566 and was amended on (MM/DD/YYYY) (if applicable).

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56.

I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or 365(b) of any foreign application(s) for patent or inventor's certificate, or 365(a) of any PCT International application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent or inventor's certificate, or of any PCT International application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority Not Claimed	Certified Copy Attached?	
				YES	NO
			<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Additional invention application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto:

I hereby claim the benefit under 35 U.S.C. 119(e) of any United States provisional application(s) listed below.

Application Number(s)	Filing Date (MM/DD/YYYY)

Additional provisional application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto.

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## DECLARATION — Utility or Design Patent Application

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U.S. Parent Application or PCT Parent Number	Parent Filing Date (MM/DD/YYYY)	Parent Patent Number <i>(if applicable)</i>

Additional U.S. or PCT International application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto.  
As a named Inventor, I hereby appoint the following registered practitioner(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:  Customer Number  →  Place Customer Number Bar Code Label here  
OR  
 Registered practitioner(s) name/registration number listed below

Name	Registration Number	Name	Registration Number
Richard J. MITCHELL	34,519	George M. MacGregor	37,547

Additional registered practitioner(s) named on supplemental Registered Practitioner Information sheet PTO/SB/02C attached hereto.  
Direct all correspondence to:  Customer Number  OR  Correspondence address below

Name	MARKS & CLERK				
Address	P.O. Box 957, Station B				
Address	55 Metcalfe Street, Suite 1380				
City	Ottawa	State	Ontario	ZIP	K1P 5S7
Country	Canada	Telephone	(613) 236-9561		Fax (613) 230-8821

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that wilful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such wilful false statements may jeopardize the validity of the application or any patent issued thereon.

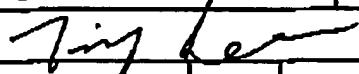
Name of Sole or First Inventor:	<input type="checkbox"/> A petition has been filed for this unsigned Inventor				
Given Name (first and middle if any)	Family Name or Surname				
Chang	Lim				
Inventor's Signature					
Residence: City	North Vancouver	State	B.C.	Country	Canada
Post Office Address	1353 Dyck Road				
Post Office Address					
City	North Vancouver	State	B.C.	ZIP	V7K 1S3
Country	Canada				

Additional inventors are being named on the 2 supplemental Additional Inventor(s) sheet(s) PTO/SB/02A attached hereto.

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PTO/SB/02A (3-97)  
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<b>DECLARATION</b>	ADDITIONAL INVENTOR(S) Supplemental Sheet Page <u>1</u> of <u>2</u>
--------------------	---

Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Jimmy K.		Hui						
Inventor's Signature							Date	
Residence: City	Vancouver	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	3398 East 52nd Avenue							
Post Office Address								
City	Vancouver	State	B.C.	ZIP	V5S 4P1	Country	Canada	
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Wendy W. J.		Wu						
Inventor's Signature							Date	
Residence: City	Vancouver	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	1133 West 43rd Avenue							
Post Office Address								
City	Vancouver	State	B.C.	ZIP	V6M 2B8	Country	Canada	
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor						
Given Name (first and middle [if any])		Family Name or Surname						
Timmy W.		Lee						
Inventor's Signature							Date	06/17/98
Residence: City	Burnaby	State	B.C.	Country	Canada	Citizenship	CA	
Post Office Address	303-9145 Saturna Drive							
Post Office Address								
City	Burnaby	State	B.C.	ZIP	V3J 7K1	Country	Canada	

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## DECLARATION

ADDITIONAL INVENTOR(S)  
Supplemental SheetPage 2 of 2

Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor				
Given Name (first and middle [if any])		Family Name or Surname				
Heng M.		Look				
Inventor's Signature						Date
Residence: City	Burnaby	State	B.C.	Country	Canada	Citizenship
Post Office Address	50-9000 Ash Grove Crescent					
Post Office Address						
City	Burnaby	State	B.C.	ZIP	V5A 4M4	Country
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor				
Given Name (first and middle [if any])		Family Name or Surname				
Inventor's Signature						Date
Residence: City		State		Country		Citizenship
Post Office Address						
Post Office Address						
City		State		ZIP		Country
Name of Additional Joint Inventor, if any:		<input type="checkbox"/> A petition has been filed for this unsigned inventor				
Given Name (first and middle [if any])		Family Name or Surname				
Inventor's Signature						Date
Residence: City		State		Country		Citizenship
Post Office Address						
Post Office Address						
City		State		ZIP		Country

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Associate Power Of Attorney Or Agent (37 CFR 1.34)  
 (For Representation Related To A Patent Application)

Docket No.  
 95017-US

In Re Application Of: Chang Lim et al.

Serial No.	Filing Date	Examiner	Group Art Unit
09/069,566	04/29/98	B. Barot	2154

Invention:  
**INTERNET-ENABLED SERVICE MANAGEMENT SYSTEM AND METHOD**

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

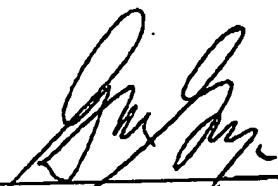
Please recognize the following as  Associate Attorney  Associate Agent in this application.

Name: Jim Zegeer

Reg. No.: 18,957

Address: 801 N. Pitt Street, #108  
 Alexandria, Virginia 22204  
 U.S.A.

Tel. No. (703) 684-8333



Signature of Principal Attorney or Agent of Record

George M. MacGregor  
 37,547

Marks & Clerk  
 P.O. Box 957, Station B  
 Ottawa, Ontario, K1P 5S7  
 CANADA

Registration Number & Address of Principal Attorney or Agent of Record

Dated: November 30, 2001

I certify that this document is being deposited on [redacted] with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence